

Branson's Nantucket's Guest Rules

Your cooperation is needed to ensure the needs of all of our guests are addressed. For this reason, the management at Branson's Nantucket asks that you follow these simple Rules:

1. **PARKING:** One & Two bedroom units will be assigned (1) parking pass. Three bedroom units will be assigned (2) parking passes, and 4 & 5 bedroom units (3) parking passes. Due to the limited parking if you have the need for more than the spaces allotted, please let the staff know at check-in so arrangements can be considered. Every vehicle must have an issued parking permit or will be subject to towing.
2. **NOISE LEVELS:** Please be considerate of the other guests and keep music and television at acceptable sound levels. Be mindful of neighbors below you and around you. **Quiet time is from 10 PM to 6 AM.**
3. **BBQ GRILLS:** BBQ grills are not provided by the resort and it is a violation of fire safety codes to use grills on your patio or in the immediate area of your unit.
4. **POOL & HOT TUBS:** No Smoking in or around the pool or hot tubs. Children under the age of 14 must be accompanied by an adult. Pool and Hot tub hours are 9 AM to 10 PM. The following items are not allowed inside the pool or hot tub areas: *food, alcohol, gum, chewing tobacco, and glass items*. No littering allowed. Infants and Children in diapers are not allowed in the pool or hot tubs. Proper swimming attire must be worn by everyone.
5. **PETS:** There are NO pets allowed except for documented service animals. This is extremely important as the guests checking into your unit after you leave may have allergies attributed to animals. If it is discovered after your departure that you have had a pet with you and were not in an approved pet friendly unit, there will be a \$250.00 cleaning fee applied to your credit card. To those with service animals, please be mindful of others staying here and pick up after your animal. It is not acceptable to leave waste in the grassy areas around the units.
6. **SMOKING:** ALL units are non-smoking inside. You are allowed to smoke on the patio of your unit but you must keep the door closed so the smoke will not get into the unit. Please be considerate of this regulation as the people checking into the unit after your stay may have allergies triggered by smoke. If you smoke in your unit there will be a \$350.00 cleaning fee applied to your credit card.
7. **EMERGENCY CALLS:** The resort office hours are **8AM to 6PM**. During the hours listed please call 417-320-6051. **AFTER** normal business hours, for **EMERGENCY ONLY** issues, please call **417-459-8583**
8. **BOATS, RV'S, TRAILERS, ATV'S, JET SKIS, AND ANY/ALL OTHER RECREATIONAL ITEMS:** There is no parking on property allowed for these uses during your stay. At check-in, please inform the Front Desk Staff and they will give you information on where you can park these items. Any violation of this regulation will result in the immediate towing and removal from the property.
9. **KEYS:** One & Two bedroom units will be assigned (1) key. Three bedroom units will be assigned (2) keys, and 4 bedroom units will be assigned (3) keys. There will be a \$20 charge for each lost key. To unlock your door, please insert key and use just like a dead bolt lock.
10. **FIREWORKS:** There are no fireworks allowed on property as this is a violation of fire safety as well as a disturbance to the other guests.

Any violation of these rules will terminate your stay without any refunds and may result in charges incurred for the violation.

Additional House Information

Housekeeping/Maintenance: Please call 417-320-6051 for any and all Housekeeping and Maintenance issues.

Keys: Please return the key(s) you received at check in to the front desk upon departure. Failure to return the provided key(s) will result in a \$20.00 charge per key.

Pool Hours.: 9AM to 10PM. Make sure to read the pool rules before entering pool area. Guest will be asked to leave pool area if rules are not followed.

Parking: Please place the included parking pass on the rear view mirror of your vehicle.

Supplies: Your Unit is stocked with clean linens, paper products, dish soap, and laundry detergent. The kitchen is fully stocked with dishes, cookware, flatware, etc. We respect your privacy and will not be checking if any additional supplies are needed during your stay. If you need additional supplies, please contact the Housekeeping/Maintenance number above. We will clean and restock the Unit after your departure.

Extra Supplies: Under each of the bathroom and kitchen sinks there are extra supplies for you to use. There is a tote in the closet with your pull out bed linen. If more linen is needed, feel free to contact the Housekeeping/Maintenance at above number and they will have extras sent to you.

Garbage Pick-up: Place any garbage bags at curb side each morning **7 am – 5 pm**. Please do not put your garbage bags out after 5 PM due to the presence of native wildlife. Our staff will discard the trash for you.

Departure: We ask that you please fill out the provided comment card and return it to the front desk. We read and review all comment cards; your satisfaction is very important to us.

Please remember to remove all personal belongings from the closets and dresser drawers. **Branson's Nantucket will not be responsible for any items left behind.**

Place all soiled dishes in the dishwasher and run the cycle. Empty the coffee maker and dispose of the coffee grinds. Remove / dispose of all perishables from the refrigerator.

If furniture has been moved, please relocate it to the position you found it when you checked in.

Please turn off all lights, TV's, fireplace, and other electronics. Prior to departure, please adjust the thermostat to 70 Degrees in the Winter season / 70 Degrees in the Summer season.

Soiled Towels – **Do not** wash. Please place soiled linen in the shower floor or bathtub.

Make sure to close and lock the door completely when you depart the Unit. Please return all keys to the front desk.

We look forward to seeing you on your next Vacation to Branson's Nantucket.